



FAQ

December 16, 2020

As an Event-Man customer, will I be able to continue using the product? For how long?

Event-Man customers can continue using Event-Man throughout 2021 and 2022. Customers will pay the normal annual fee and receive product support as they do today. After December 31, 2022, Event-Man will no longer be supported and all licenses will terminate.

I'm using Event-Man but am interested in switching to a Golf Genius Software tournament management solution. What are my options?

If you subscribe to the USGA's GHIN service, one option is to transition to USGA TM Club, which has functionality similar to Event-Man. USGA TM Club is available to all GHIN subscribers as part of their club handicapping fee. This product is only available to clubs that use the USGA GHIN service.

Event-Man customers that are GHIN clubs can also subscribe to USGA TM Club Premium, which has all the functionality of USGA TM Club, but adds popular premium features including: live scoring, digital scorecards, event registration, payment processing, text messaging, custom web portals, parimutuels, and integration with other club management and GPS software systems. The 2021 subscription fee for USGA TM Club Premium is \$2,800 for a one-year subscription for facilities up to 36 holes, plus a one-time \$500 Premium Onboarding Fee.

If your club does not subscribe to the USGA GHIN service, you can subscribe to Golf Genius Tournament Management Premium for an annual cost of \$3,400 for facilities up to 36 holes, plus a one-time Onboarding Fee of \$500. Customers renew subscriptions annually at the then prevailing annual subscription cost.

Note this special offer available through June 30, 2021: Event-Man customers (GHIN or non-GHIN) can migrate to USGA TM Club Premium (GHIN subscribers) or Golf Genius TM Club Premium (non-GHIN subscribers) for \$2800 with NO onboarding fee (for facilities up to 36 holes). In addition, if you are an active Event-Man customer as of December 31, 2020 you will receive a \$400 one-time credit, making the final price for your 1st year \$2400 (a \$900 year-one savings). In addition, Event-Man will be bundled with the TM Premium product for current Event-Man customers electing this option through December 31, 2022; therefore, you will not need to pay the annual Event-Man fee in 2021 or 2022 --- just the Golf Genius TM Premium fee. You may use both products through 2022, paying only for USGA TM Club Premium or Golf Genius TM Premium.

I'm currently using both Event-Man and the Golf Genius Premium service. Do I still pay for both?

No. As stated above, the Event-Man service will be included with the Golf Genius Club Premium service, whether USGA or Golf Genius branded. When your current Event-Man subscription expires, the renewal fee will be \$0.

Will there be any credit for current Event-Man subscriptions if we subscribe to the Golf Genius Premium service?

No. The \$400 one-time credit takes into account this sort of credit.

What about Canadian customers?

Golf Genius TM Club and Golf Genius TM Club Premium are available in Canada. The annual subscription fee is \$1,500 CAD and \$3,400 CAD respectively. Again, Event-Man will be made available to Premium subscribers at no additional cost above the Premium subscription fee.

What about other International Locations?

For information about locations other than the U.S. or Canada, please contact Nick Wolfe, VP of North American Sales at nick.wolfe@golfgenius.com.

How will Event-Man be supported in 2021 and 2022?

There will be no change in the support structure. Runi Kleinas, Josh Lewis and Steve Rourke are all joining Golf Genius and will provide support to Event-Man customers just as they do today.

Can I still order scorecards and other paper supplies from Event-Man?

Yes, scorecards, cart signs and other products are available from AmberSoft at a new online store - golfcardstock.com.

